

*UNIVERSITY OF KENTUCKY*  
*KENTUCKY HOMEPLACE*  
*QUARTERLY REPORT*  
*April 1 – June 30, 2007*



[http://www.mc.uky.edu/ruralhealth/LayHealth/KY\\_Homeplace.htm](http://www.mc.uky.edu/ruralhealth/LayHealth/KY_Homeplace.htm)

# ***TABLE OF CONTENTS***

<b>Letter from Homeplace Director .....</b>	<b>03</b>
<b>April - June 2007, Poverty Level and Age Distribution .....</b>	<b>04</b>
<b>April - June 2007, Total Clients Served By Region .....</b>	<b>05</b>
<b>April - June 2007, Client Services .....</b>	<b>06</b>
<b>April - June 2007, Top Five Client Problems By Condition .....</b>	<b>07</b>
<b>April - June 2007, Client Medications Value.....</b>	<b>08</b>
<b>April - June 2007, Client Services Value .....</b>	<b>09</b>
<b>Regional Summaries.....</b>	<b>10</b>
<b>Client Encounters .....</b>	<b>14</b>
<b>Homeplace Directory.....</b>	<b>18</b>

Front page photo:

Four Kentucky Homeplace staff members recently received certificates of recognition from Wendy Carlin, left, program coordinator for Partnerships for a Fit Kentucky, and first lady Glenna Fletcher, representing the Governor’s Wellness and Physical Activity Initiative, Get Healthy Kentucky. The four employees, who have organized weekly walking groups in their counties, were commended during Kentucky Homeplace’s annual banquet for their “efforts toward personal health improvement.” The workers, from right, are: Beth Wells, South Central Region coordinator; Jeaneen Williams, Barren County family health care advisor; Velma Koostra, Warren County family health care advisor; and Janice Compton, Monroe County family health care advisor.

April 2007

Dear fellow Kentuckians:

The Kentucky Homeplace program has continued serving the uninsured, underinsured and underserved citizens of Kentucky. Family health care advisors have encouraged preventive care services and participated in community service projects and local events in addition to their regular assignment – assisting clients with their needs.

Here's a summary of services for this quarter, April 1, 2007 – June 30, 2007: the number of unduplicated clients served was 6,100; the amount of medications accessed were \$6,271,956; other services values accessed totaled \$553,139; and number of services was 116,368. The top client medical conditions included hypertension, high cholesterol, diabetes, heart disease, and mental disease.

Kentucky Homeplace's final totals for the year, July 1, 2006 - June 30, 2007 were: total unduplicated clients served were 12,359; the amount of medications accessed were \$24,136,891; other services values were \$1,639,163; and number of services was 403,508. The top client medical conditions included: hypertension (5,143), high cholesterol (3,125), diabetes (3,105), heart disease (2,904), and mental disease (2,840); clients may have had one or a combination of the above conditions.

Preventive care remains a top priority of our program. Homeplace will continue focusing on women's health, addressing access to screening mammograms and pap smears, and providing education on prevention and early detection. We will continue to encourage healthy behavior such as smoking cessation, eating well and exercise. Several of our FHCAs have started walking programs for their clients this year.

The entire quarterly report is posted on the UK Center for Excellence in Rural Health's Web page for your review. Simply type in <http://www.mc.uky.edu/ruralhealth/>, go to the right side of the page and click on Kentucky Homeplace, scroll to the bottom of the page and click on Quarterly Reports and then click on January – March 2007. If you still wish to have a printed copy, please call 1-800-851-7512 or email me at [fjfeltn@uky.edu](mailto:fjfeltn@uky.edu).

Sincerely,

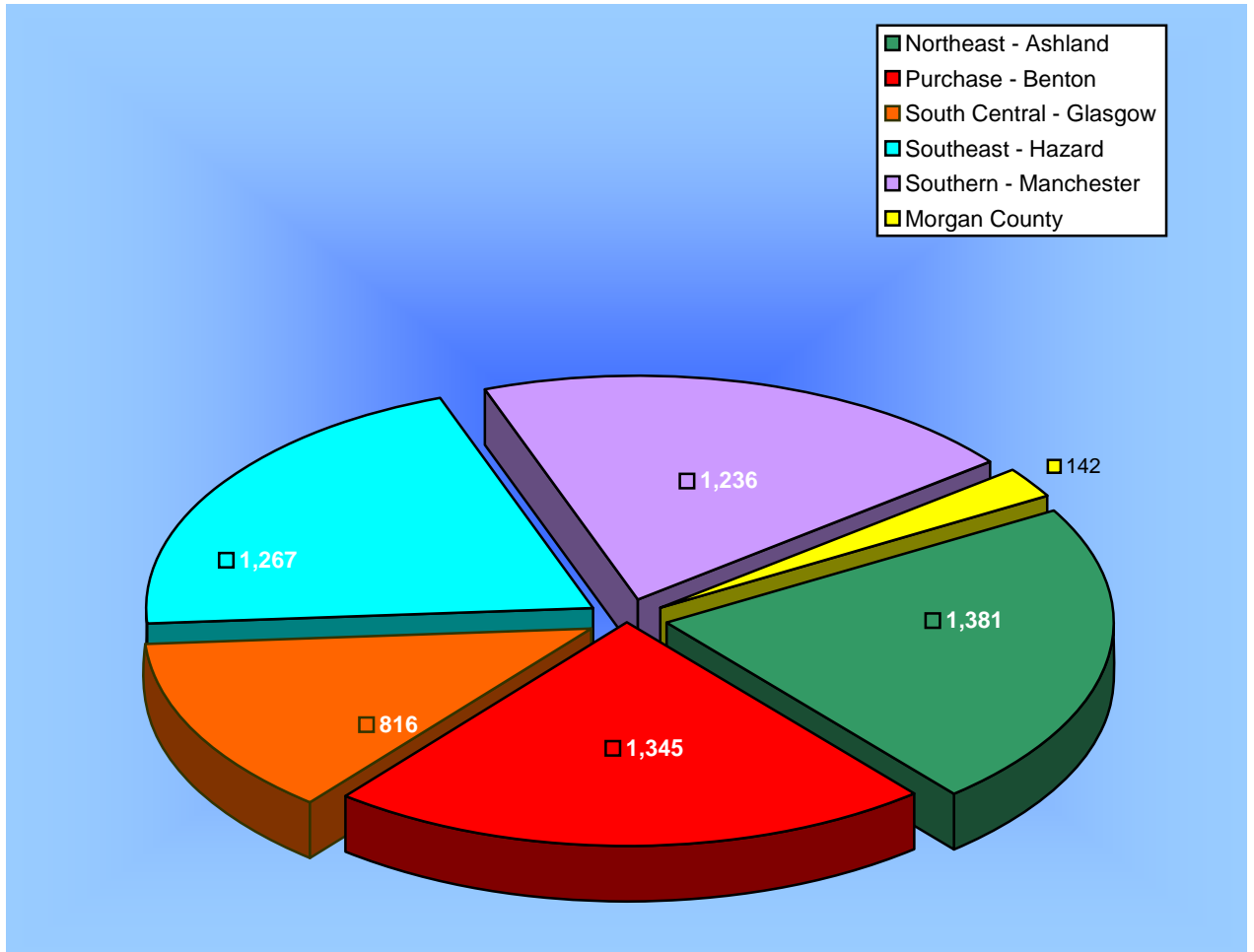


Fran Feltner, B.S.N.  
Director, Lay Health Workers Division

<b>Poverty Levels of Homeplace Clients</b>					
<b>April 1, 2007 – June 30, 2007</b>					
Number of people in household	100%	101-150%	151-200%	200+%	TOTAL
1	2,035	4	2	0	2,041
2	2,578	71	10	3	2,662
3	729	36	4	1	770
4	372	21	3	0	396
5	130	17	4	0	151
6	49	6	0	0	55
7	12	3	0	0	15
8	2	1	0	0	3
9	1	0		0	1
11	2	0	0	0	2
<b>TOTAL</b>	5,910	159	23	4	6,096*
Column %:	96.95%	2.61%	0.38%	0.07%	100%
Source: Data extracted from the Kentucky Homeplace database					
*Total Clients 6,100 - Incomplete income data on 4 clients					

<b>Age Distribution of Homeplace Clients</b>		
<b>April 1, 2007– June 30, 2007</b>		
Age Group	Number of Females	Number of Males
Under Age 1	1	0
Ages 1 to 4	3	2
Ages 5 to 12	2	18
Ages 13 to 14	4	0
Ages 15 to 19	18	11
Ages 20 to 24	88	51
Ages 25 to 44	735	478
Ages 45 to 64	2,296	1,310
Ages 65 to 74	442	256
Ages 75 to 84	204	98
Ages 85 and over	65	18
<b>Total:</b>	3,858	2,242
<b>Median Age:</b>	52.96	52.56
Source: Data extracted from the Kentucky Homeplace database		

## Total Clients Served By Region April 1, 2007 – June 30, 2007



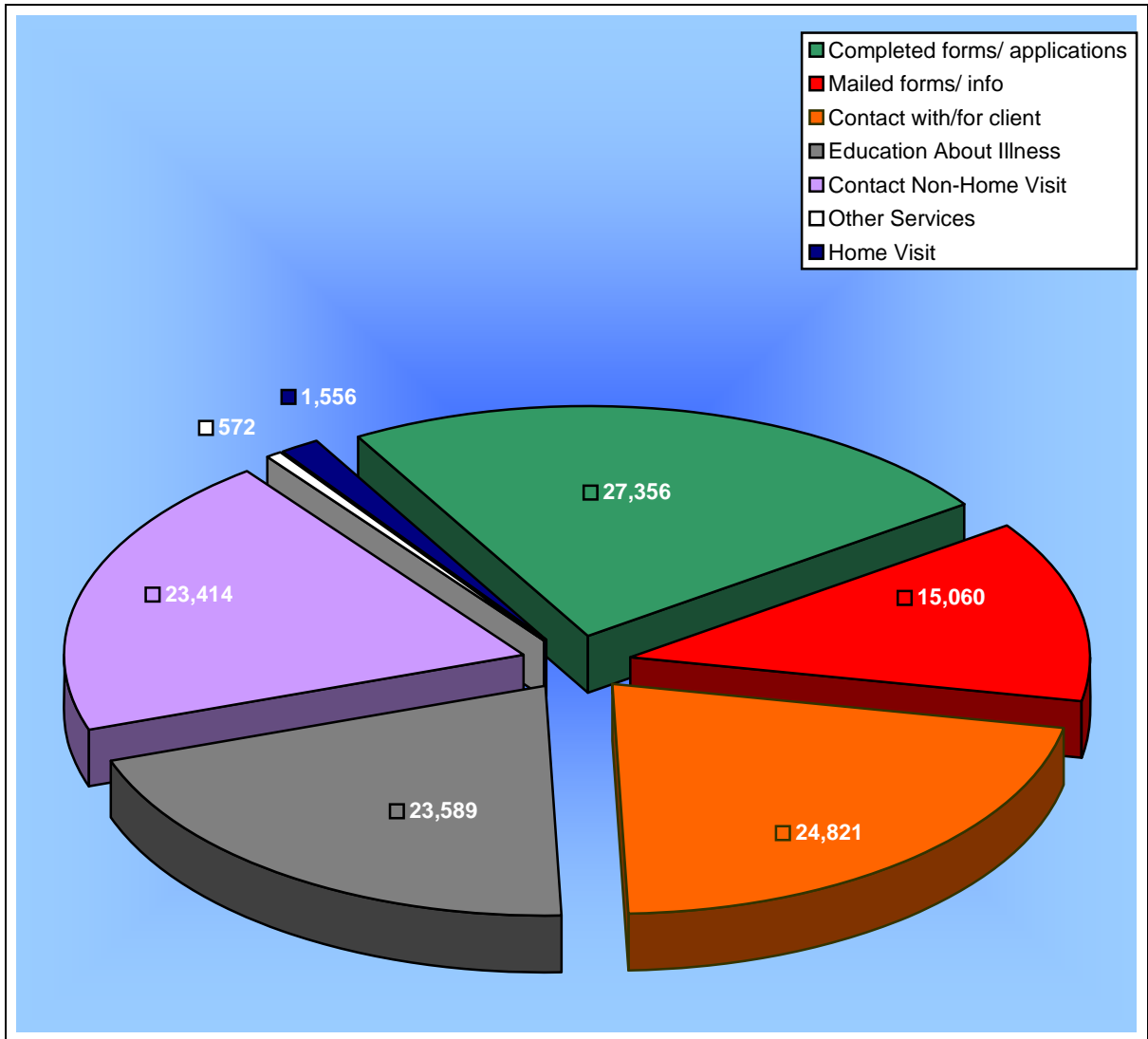
**TOTAL CLIENTS FOR QUARTER: 6,100\***

\*This total represents unduplicated clients – in the regional summaries, some clients are seen more than once each quarter and that duplicated number is reflected in their totals which equals 6,187 (as shown in table above).

\*\*Morgan County Initiative Grant

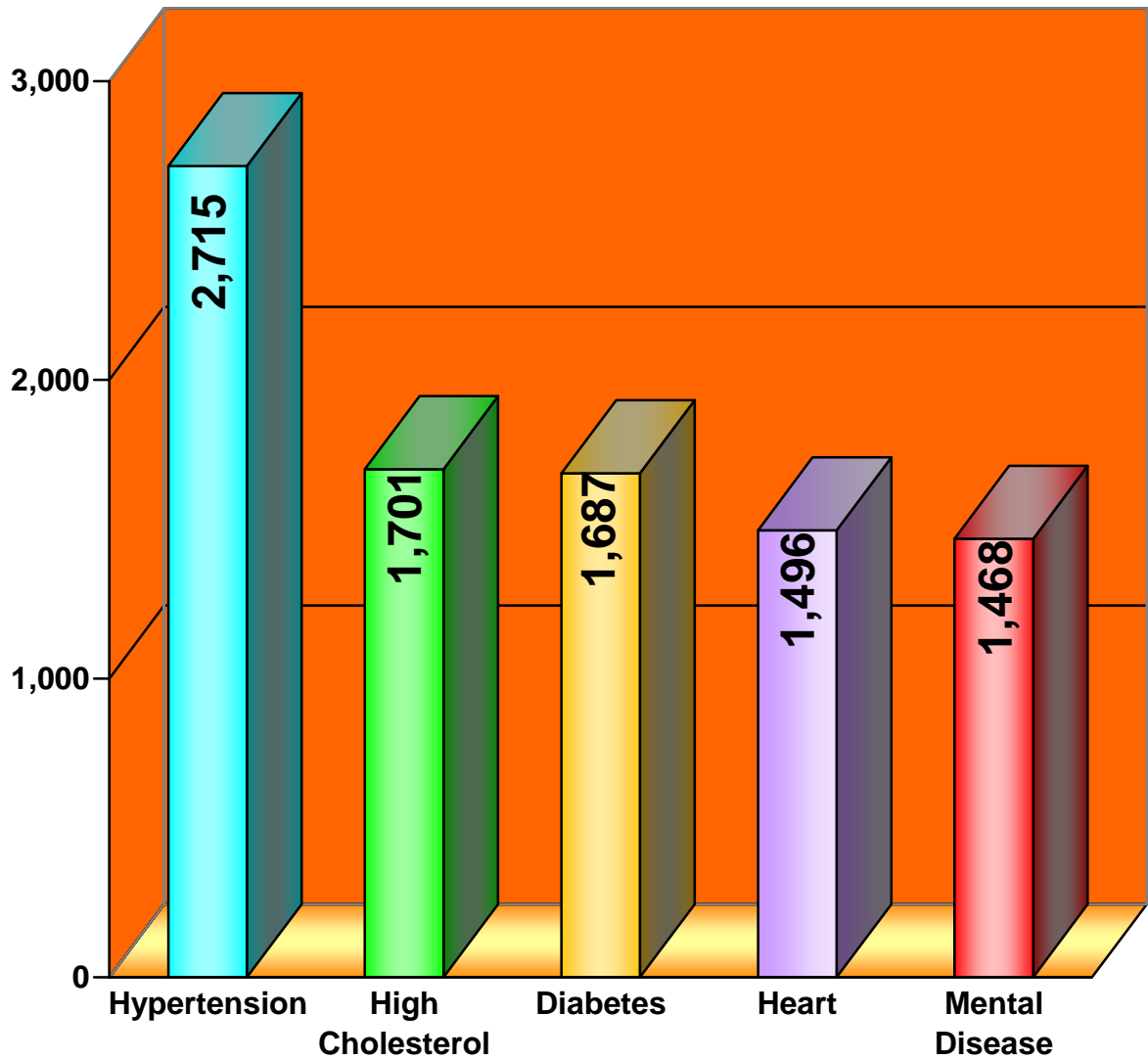
# Client Services

April 1, 2007 – June 30, 2007

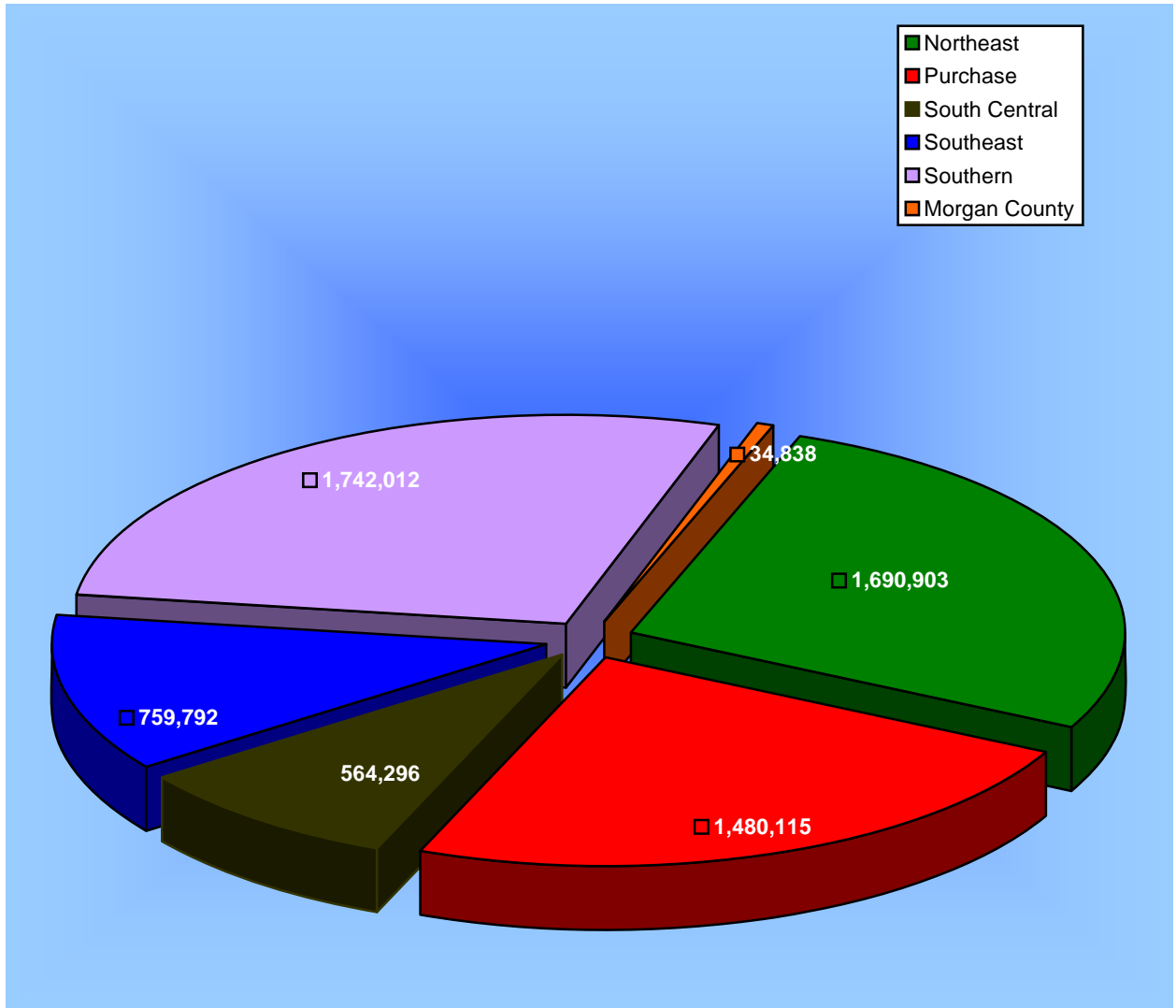


**TOTAL FOR THE QUARTER: 116,368**

## Top Five Client Problems By Condition April 1, 2007 – June 30, 2007



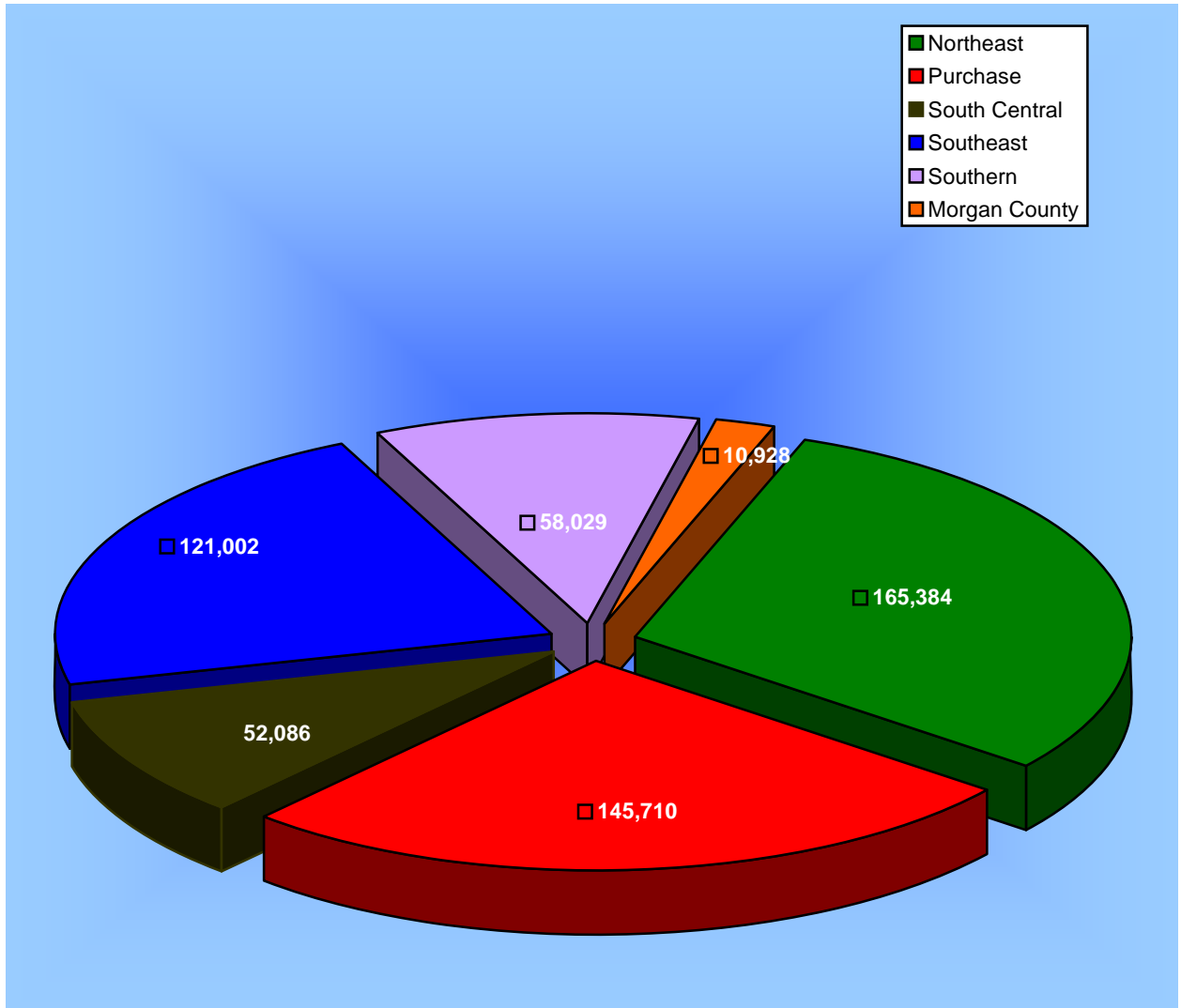
# Client Medications Value April 1, 2007 – June 30, 2007



**TOTAL MEDICATION VALUE: \$6,271,956**



## Client Services Value April 1, 2007 – June 30, 2007



**TOTAL SERVICES VALUE: \$553,139\***

\*Services Value represents any services and supplies other than medications

## **REGIONAL SUMMARIES**

### **April – June 2007**

The annual Kentucky Homeplace retreat was held April 2-4 in Lexington. Speakers from the University of Kentucky and Kentucky governmental agencies held training sessions on topics ranging from university policies and procedures to smoking cessation, pharmacy use for clients, heart disease, fitness, wellness and diabetes.

First lady Glenna Fletcher was the keynote speaker at the recognition banquet during the retreat. Honored guests and speakers included Mark Birdwhistell, secretary of the Kentucky Cabinet for Health and Family Services; state Reps. Ted Edmonds of Jackson and John Will Stacy of West Liberty; Laura Gertz, senior policy associate with the National Association of Social Workers; and Drs. Gil Friedell, Emery Wilson and Baretta R. Casey.

The UK ROTC Pershing Rifles presented the national and state flags as Pollyanna Shouse, Wolfe County FHCA, sang the national anthem. Homeplace South Central employees, Beth Wells, regional coordinator, and FHCAs Jeaneen Williams, Velma Koostra, and Janice Compton were recognized for initiating walking programs in their region. The following employees were recognized for their years of service: Helen Collett and Janice Compton, 12 years; Peggy Gillock and Barbara Justice, 11 years.

#### **Northeast Region**

**Deanna Jessie**  
**Kelly McCarty**  
**Teresa Judd**  
**Elizabeth Kelly**  
**Anita Salyers**  
**Janet Kegley**  
**Kim Sansom**  
**Judy Bailey**

**Regional Coordinator**  
**FHCA (Greenup)**  
**FHCA (Bath, Menifee, Montgomery)**  
**FHCA (Lawrence, Martin)**  
**FHCA (Carter)**  
**FHCA (Elliott, Morgan)**  
**FHCA (Boyd)**  
**FHCA (Johnson, Magoffin)**

This quarter our family health care advisors served 1,381 clients. A total of 27,624 services were provided to these clients, with \$1,690,903 worth of free medication and \$165,384 of services.

Mr. Bernard O’Nan, director of Social Security in the Northeast Region, provided our Annual 2007 Medicare and Medicaid training updates to the FHCAs. Ms. Vicki Greene, FIVCO Aging Department Advocate, presented resources that could be accessed with their agency such as Elder Care and the Family Care Giver Program.

FHCAs and/or the regional coordinator have attended the following meetings or projects: Bath, Lawrence, Magoffin, Carter, and Boyd counties Interagency meetings; annual St. Claire Rural Health meeting’s in Elliott, Menifee and Bath counties; provided Lawrence County DCBS-Protection/Permanency presentation; Magoffin County Free Health Clinic; Johnson County Health Fair; Elliott County Christian Social Services partnership

to help work groups aid clients in need of home repairs and ramp projects; two Carter County Community Health Days; Our Lady of Bellefonte Mammogram and Osteoporosis Screening Day in Carter County; Eastern Kentucky Advocates for Wellness meetings with the Boyd County Health Department; and Our Lady of Bellefonte presentation to the Canonsburg Outreach Center; participated in the Longest Day of Play Health Fair in Ashland; FIVCO Resource Book Project; and coordinated services with the Commission for the Deaf and Hard of Hearing.

**South Central Region**

**Beth Wells**

**Peggy Gillock**

**Janice Compton**

**Velma Koostra**

**Sharon Cherry**

**Jeaneen Williams**

**Lisa Lack**

**Regional Coordinator**

**FHCA (Allen, Simpson)**

**FHCA (Monroe, Metcalfe)**

**FHCA (Warren)**

**FHCA (Edmonson, Hart)**

**FHCA (Barren)**

**FHCA (Logan, Butler)**

This quarter our family health care advisors served 816 clients. A total of 13,770 services were provided to clients in this service area, along with other services valued at \$52,086 and \$564,296 worth of free medication.

Beth Wells, Velma Koostra, Jeaneen Williams and Janice Compton were recognized by the Governor's Office for Physical Fitness for the 2006 Walking/Wellness Program and their contributions to personal health at the annual retreat in April. The 2007 Walking/Wellness Programs were kicked off in six counties in April.

Diabetes workshops were also held for Kentucky Homeplace clients in Barren, Metcalfe, Warren and Hart counties in conjunction with the Barren River District Health Department-Kentucky Diabetes Prevention and Control Program. South Central staff also participated in health fairs in Barren and Edmonson Counties and provided health and program information at the regional Senior Citizens Health Fair at the Cave City Convention Center.

**Western Region**

**Sherry Morris**

**Shan Roberts**

**Pamela Hamilton**

**Mary Beth Rohrer**

**Tessa Vail**

**Carla Gray**

**Angelic Carpenter**

**Cynthia Phillips**

**Melissa Wynn**

**Jerrell Rich**

**TBH**

**Regional Coordinator**

**FHCA (Fulton, Hickman)**

**FHCA (McCracken)**

**FHCA (Graves)**

**FHCA (Marshall)**

**FHCA (Calloway)**

**FHCA (Ballard, Carlisle)**

**FHCA (Livingston, Crittenden)**

**FHCA (Lyon, Caldwell)**

**FHCA (Webster, Union)**

**FHCA (Christian, Trigg)**

This quarter our family health care advisors served 1,345 clients. A total of 27,609 services were provided to these clients, with services valued at \$145,710, and \$1,480,115 worth of free medication was provided in this service area.

The Western region would like to introduce our two new members, Jackie Anderson and Donna Hooper. Jackie Anderson is our new FHCA in the Christian and Trigg counties offices and has been with us since late April. Our newest addition, Donna Hooper, will be taking care of the offices in Fulton and Hickman counties. Donna has just recently come aboard. Welcome to you both and we are happy to have you as part of our team!

As always things have been very busy here in the Western Region. As a region, we attended the annual Homeplace Retreat in Lexington where we had a chance to get together, see old friends and pick up new ideas and material that we can use in the everyday scope of our work.

We are still working on our walking programs and educating our clients on the harmful effects of cigarette smoke. Things slowed down a little toward the end of the quarter, but we all are ready to “hit the ground running” the first of July.

**Southeast Region**

**Lynn Whitaker**  
**Tammie Holbrook**  
**Nancy Combs**  
**Paul Vance**  
**Julia Keene**  
**Barbara Justice**  
**Kristie Childers**  
**Pollyanna Shouse**  
**Billie Johnson**

**Regional Coordinator**  
**FHCA (Letcher)**  
**FHCA (Perry)**  
**FHCA (Knott)**  
**FHCA (Breathitt)**  
**FHCA (Pike)**  
**FHCA (Pike)**  
**FHCA (Wolfe, Powell)**  
**FHCA (Floyd)**

This quarter our family health care advisors served 1,267 clients. A total of 24,459 services were provided to these clients, with service values of \$121,002 and \$759,792 worth of free medication was provided in this service area.

The Southeast region has met with and attended meetings with the UK Extension offices in Breathitt County and attended the Community Action Agencies meetings in Pike and Breathitt counties. We have met with the Senior Citizens groups in Breathitt and Perry counties to discuss ways to become more involved with our senior citizens. In Breathitt County, Julia Keen met with Resource Center directors to discuss childhood obesity and oral health. In Pike County, we have attended Pike County Health Coalition meetings to discuss various issues with local agencies and attended health fairs in Pike and Floyd counties. In Perry County, Paul Vance, Nancy Combs and Lynn Whitaker attended the Health Fair held at the UKCFRH hosted by the UK North Fork Valley Clinic. We have had Senior Citizen Days for Pike and Floyd counties. In Floyd County, Billie Johnson and Lynn Whitaker gave a presentation on Kentucky Homeplace to a group at the local Senior Citizens Building at McDowell. We have had monthly Diabetic Days in Pike,

Wolfe and Powell counties. Paul Vance has had two Community Health Days in Knott County and has attended the Vision/Food Bank meetings, where he serves as chairman of the board. Pollyanna Shouse and Lynn Whitaker gave a Homeplace presentation at the Powell County Clinic to a group of diabetic patients.

**Southern Region**

**Helen Collett**

**Michelle Ledford**

**Nancy Brock**

**Linda Thacker**

**Shirley Madrey**

**Paul Frederick**

**Helen Curry**

**Kendall Morgan**

**Lucinda Blair**

**Regional Coordinator**

**FHCA (Clay)**

**FHCA (Bell)**

**FHCA (Lee, Owsley, Estill)**

**FHCA (Harlan)**

**FHCA (Knox)**

**FHCA (Laurel)**

**FHCA (Leslie)**

**FHCA (Jackson)**

This quarter our family health care advisors served 1,236 clients. A total of 17,856 services were provided to these clients, with service values of 58,029, and 1,742,012 worth of free medication provided in this service area.

Paul Frederick, Knox County FHCA, began a walking program this quarter. In April, Paul had 11 people, including himself, that began to walk for 30 minutes twice a week. By June 5<sup>th</sup>, participants had attended 20 walking sessions for a total of 34 miles walked and an average weight loss of 4 pounds per person. Various community meetings were attended this quarter along with one annual festival.

## **CLIENT ENCOUNTERS**

### **Actual situations encountered by our family health care advisors this past quarter**

I received a referral from a state representative requesting assistance for one of his constituents with a variety of problems. The client is a 34-year-old male who was critically injured in an automobile accident while returning home from work. For a while, there was a real possibility he would not survive due to extensive injuries that required several surgeries for orthopedic and gastrointestinal injuries. He will require several more surgeries in the future. The client has amassed significant outstanding medical bills. He has no income and no medical insurance. His doctors are unwilling to perform his needed surgeries and treatments because of his inability to pay. While his parents are helping with day-to-day expenses, they are financially unable to cope with the larger debts and expenses. The client has not paid in enough to qualify for Social Security disability. The client wants to get back on his feet and his ultimate goal is to return to his job. The client's employer values this client and his job performance so highly they have guaranteed him a job when he is able to return to work.

In order to assist this client, I referred him back to the Social Security Administration for Supplemental Security Income (SSI) and his application is now pending. I referred him to the Cabinet for Human Resources for a Spend-down medical coverage card for outstanding medical debts. I referred him to the hospitals where he had been treated, for applications to programs such as Kentucky Hospital Care. He has been informed by the Cabinet for Human Resources that he qualifies for their services and he is now receiving food stamps. I contacted a local free clinic to set up an appointment for the client to see a physician. This clinic also has a specialist, who may be able to help with some of the surgical procedures. This will relieve some of his parents' financial burden. I have completed and processed applications for all of his prescription medicines through the pharmaceutical companies' patient assistance programs. I have also linked this client with Vocational Rehabilitation, which may represent one of his best resources for assistance in the community. These applications and contacts are on-going and I continue to monitor this client's progress and re-evaluate his needs and adjust accordingly.

---

A 26-year-old female came to me for help with obtaining a computed tomography (CT) scan. She was unemployed and had no health insurance and I advised her to apply for food stamps. Then, I applied to Surgery on Sunday for the CT scan. They provided the scan free of charge to her. This procedure would normally cost \$1,650. I then was able to get the scans read at our local hospital free of charge.

Following her scan, she returned to my office and told me that she had been diagnosed with a hernia and was told it could be fatal if not removed. I again applied to Surgery on Sunday and, in April, she received surgery free of charge for her hernia. This surgery would normally cost \$8,000. She called later to tell me how grateful she was to me and our program for all the help and kindness that has been shown to her.

---

My story is about my walking program. I have always thought of walking and exercising as a way to lose weight. After having the walking program, I look at exercise differently. I have a walker who is 74-years-old who had hip replacement. She told me her doctor wanted her to start out slow and get some exercise. When we started, she walked one-fourth of a mile using a cane. Then I noticed after a few sessions, she was not using her cane as much. She now walks a mile and hardly uses the cane and it seems so much easier for her. I have another lady, 78-years-old, who has emphysema and was not getting any exercise at all. She also started out walking one-fourth of a mile and now she, too, walks a mile. She said she can tell it has helped her breathing. So walking is not only a way to lose weight, but a good way to improve our overall health.

---

I had a disabled 49-year-old woman that called me in tears. She was new to the area and the gas company was going to cut her gas off the next day if the bill wasn't paid by the end of the day. I did an emergency home visit and then was able to get a donation to pay her bill.

During the initial assessment, I also found out it had been years since her last Pap smear and mammogram. I called the local health department and made her an appointment for a Pap smear and mammogram. A few days later, I got a thank you card from her saying she was glad to meet me and enjoyed the home visit.

---

I went to see a gentleman who was in need of hearing aids and helped him with an application for the Hear Now Program. The client was approved and received his hearing aids with a savings of \$5,690. With his hearing aids, he can now both watch and hear the television.

Unfortunately, the client has since had a stroke and lost sight in one eye. The doctor has said that nothing can be done for his loss of eyesight, so he is very thankful for his hearing aids.

---

I had a referral from a local hospital for a gentleman who they had just discharged with a tracheostomy tube. He has cancer and he said 30% of what he ate or drank was going back into his lungs and he had to quit smoking or he would die. He said when he was originally diagnosed with cancer he lived in New York and Medicaid had paid for smoking patches and he had quit for seven months. Then he moved back to Kentucky and Medicaid would not cover the patches here. He had checked on buying them himself, but they the patches are very expensive and he could not afford them. I got him into a program that uses tobacco settlement funds to provide nicotine replacement therapy. The program also conducts follow-up phone calls to track his progress. I checked back with him later, and to-date he has not smoked and has continuing to do well.

---

I received a call from a 48-year-old male who was having trouble reading and understanding his options for insurance coverage. After moving to Kentucky from another state, his coverage had changed and he was no longer able to get medications

covered with the old policy. I went on-line to the internet and printed options for Medicare Part D, and did a homevisit to explain all the options. He then chose a provider, contacted the company and enrolled in a plan that would cover his medications.

---

I saw a client who was in need of medical services and medications he had been unable to afford for a while. While talking with him, I noticed he was having a difficult time seeing. I asked him about his vision and he said he has a cataract on one of his eyes and has been unable to have it taken off since he lost his insurance. He had already had one cataract removed from the other eye before he lost his insurance. He is disabled, but will not be eligible for Medicare for another year. I called Downing McPeak and they agreed to do an evaluation in late July to see if he will qualify for their mission cataract program.

---

A local physician referred a client to me for assistance with medication who had been experiencing a long bout with constant gall bladder attacks. The client expressed their interest in having gall bladder surgery, but had no health insurance coverage and could not afford the cost of the procedure.

After the initial interview with the client, I introduced them to the Surgery on Sunday Program with the UK Medical Center. I gave the client educational information concerning the program and answered their questions about how to get the procedure done in Lexington. Their physician met with me in my office and discussed what was needed for the referral.

We completed the necessary forms and sent them to the Surgery on Sunday Program. After a full review, the client was contacted by UK to come to Lexington for a pre-op meeting with the surgeon. The client was more than happy to make the trip and looked forward to getting rid of their pain. The surgery was done on Sunday morning, and on Monday, the client was released to go home. They called and expressed how wonderful they were treated and the professionalism that was demonstrated was more than they could have ever wished for. The client's surgery would have cost more than \$12,000 if they had to pay for it.

---

A man came into my office one afternoon carrying a prescription from his doctor. He had to use a cane to walk because he had his back broken years ago. He had just discovered that he was diabetic and he didn't have the money to get the medication filled. His glucose reading was over 500 and he needed insulin desperately.

After I completed the initial client assessment, he explained that he and his wife had insurance. However, the co-pays were so expensive that it was a hardship for him to pay for the medication that they needed. The pharmacy had told him the co-pay would be \$77 for the insulin. I called and found a local agency that would buy him one vial of insulin that day.

They had also just found out that his wife had cancer and, in addition, she needed to have open-heart surgery in the near future. He told me that one of her heart medications cost them \$254 a month for the co-pay, and that her doctor had been providing samples for her. I knew, based on their income, they should be eligible for the Low Income Subsidy



Program through Medicare. They were not aware of this program and had been paying for their Medicare D plan since 2004.

I told him that I would gather the information and applications and bring them when I did their initial home visit. During the visit, I enrolled his wife in our program and did the Low Income Subsidy application for them both. I was also able to get her enrolled into a program that would provide her medication for her cancer treatment.

Since our initial visit they have been approved for the Low Income Subsidy program. I called their current Medicare D plan and informed them that both my clients had been approved 100% after paying deductibles, co-payment and monthly premiums for over three years. The last visit they made to my office you could see such a difference in their attitude. They told me that the best thing that has happened to them in a long time was when his doctor gave him that prescription to bring to me at Kentucky Homeplace.

---

I received a request for housing assistance from a client who was going to have to move out of his home due to financial difficulties. The loss of his employment to an injury and his wife's death last year had overwhelmed him. I explained the housing available in the community and he agreed to look into subsidized housing.

I contacted the housing office and scheduled an appointment for him to have an interview and place an application. I then accompanied him to the interview. He told the apartment manager he had not played his guitar since his wife died. He smiled as he looked up at a balcony apartment and said he hopes the neighbors will enjoy his guitar playing and gospel music. He is looking forward to the move and he expects to make new friends. He said he is thankful and relieved for Kentucky Homeplace helping him through this difficult time.

---

The Social Security office referred a 31-year-old female to our program that recently lost her job because of missing so much work due to health issues. She needed gallbladder surgery and had been in the emergency room several times. I contacted Vocational Rehabilitation and discussed the different training programs available and how they could help her return to school or retrain for a different job. Vocational Rehabilitation approved paying for the client's surgery. She had the surgery and is now completely recovered. She has informed me that she will be starting school in the fall and has been approved for a four year degree, with Voc Rehab helping pay for her education. She plans to become a social worker, as she wants to help people as we have helped her.

---

This quarter I had a very sad situation. A lady came into the office carrying a pair of glasses that were broken into four pieces. She told me that they were over 30 years old. It was very obvious that she had repaired her glasses many times herself due to all the glue on the frames and lens. Her entire life depended on her glasses, which were now broken beyond repair. She was concerned that her inability to see would affect her job to the point that she would be fired or forced to quit. She said that her old lens prescription had prevented her from driving at night for some time, but now with her glasses broken, she was unable to see well enough to drive during the day as well.

I knew that we had a list of clients waiting for New Eyes vouchers but this lady needed assistance now. I called many local agencies and they all advised me to call the local Lion's Club. I was told by the local chapter of the Lion's Club that if I would compose a letter and state the need of my client, they would see what help they could provide. So we sent them the statement of need and waited on their decision. The next week I received a call from the Lion's Club saying the board had met and approved my client not only for help with new glasses, but agreed to pay for her eye exam as well!

---

I recently received a call from a local lady that had been referred by her physician's office. She was being evicted from her home and had found another place to rent, but had no one to help with moving. On top of this, the lady was diabetic, had high blood pressure and heart problems. She had been in and out of the hospital because she was unable to keep her diabetes under control. When I did this client's home visit, it was apparent that she was not taking proper care of herself and was making her situation worse. She forgot to take her medications half of the time and was not eating well. She received \$40 monthly in food stamps and when that was gone she would do without food.

I called some of the local churches for assistance. One church was able to get a group together to move the woman to her new home; another provided her with cleaning supplies and food. I was also able to schedule her meetings with a dietician to help educate her on the importance of proper nutrition. I provided her with a new glucometer, since her old one had been lost.

I am happy to report that with all the assistance, my client is doing better. The local church continues to help her with groceries every two weeks and has set her up with classes to help her shop better on a low budget. Her healthier eating habits along with taking medications as directed, has helped her to stay out of the hospital. During one of our recent phone conversations she said that without Kentucky Homeplace and the assistance from the other local agencies and churches she would still be in and out of the hospital and knows that she wouldn't have lived very much longer. She said because of us she has her life back.

---

This quarter I worked with a 52-year-old man who was divorced and had just lost his job. He had been diagnosed with hypertension and high cholesterol and only had one day's worth of medication left. He also told me that he was behind in his rent and had nothing to eat.

I called the local doctor's office to see if they could see him as a new patient if I could get the office visit paid for through another agency. They scheduled him for an appointment the following day and had samples of all of his medications, enough to last until we could get him enrolled in patient assistance programs. I found an agency that agreed to handle the \$50 cost of the office visit. I contacted one of the local churches in my area and they agreed to take care of his rent. Then I called the local food bank and they provided him with \$50 worth of food assistance.

After his doctor's appointment the following day, my client came back into my office and we completed applications for patient assistance. I provided him with education on high blood pressure and high cholesterol. Since he was also a smoker, I encouraged him to quit and provided him with material on the Kentucky Tobacco Quit Line. He was very grateful for all the assistance that Kentucky Homeplace was able to provide for him.

## KENTUCKY HOMEPLACE SITE INFORMATION

ADMINISTRATION	PERSONNEL	TITLE	TELEPHONE	ADDRESS
Kentucky Homeplace 750 Morton Blvd 606-439-3557, Ext 83654 1-800-851-7512 Fax: 606-435-0427	<b>Fran Feltner, B.S.N., R.N.</b> <a href="mailto:fjfeltn@uky.edu">fjfeltn@uky.edu</a>	Director of Lay Health Workers Division	606-439-3557, Ext 83654	Kentucky Homeplace 750 Morton Blvd Hazard, KY 41701
	<b>Margaret Russell</b> <a href="mailto:marusnel@email.uky.edu">marusnel@email.uky.edu</a>	Administrative Coordinator	606-439-3557, Ext 83656	Kentucky Homeplace 750 Morton Blvd Hazard, KY 41701
	<b>David A. Gross</b> <a href="mailto:dagros3@uky.edu">dagros3@uky.edu</a>	Director of Research, Marketing and Community Engagement	606-439-3557, Ext 83525	UK Center for Excellence in Rural Health 750 Morton Blvd Hazard, KY 41701

SOUTHEAST REGION	FHCA	COUNTY	TELEPHONE	ADDRESS
Lynn Whitaker 750 Morton Blvd 606-439-3557, Ext 83684 1-800-851-7512 Fax: 606-435-0427  <a href="mailto:lynnma@uky.edu">lynnma@uky.edu</a>	Tammie Holbrook <a href="mailto:tdholb0@uky.edu">tdholb0@uky.edu</a>	Letcher	606-632-0993 Fax: 606-632-0893	Kentucky Homeplace 4 Banks Street, #101 Whitesburg, KY 41858
	Nancy Combs <a href="mailto:never0@uky.edu">never0@uky.edu</a>	Perry	606-439-3557 1-800-851-7512 Fax: 606-435-0427	Kentucky Homeplace 750 Morton Blvd Hazard, KY 41701
	Paul Vance <a href="mailto:pvanc2@uky.edu">pvanc2@uky.edu</a>	Knott	606-785-9884	Kentucky Homeplace 59 Cowtown Rd, Suite 3 P.O. Box 1380 Hindman, KY 41822
	Julia Keene <a href="mailto:jkeen0@uky.edu">jkeen0@uky.edu</a>	Breathitt	606-666-7106 Fax: 606-666-4473	Kentucky Homeplace 1137 Main Street Jackson, KY 41339
	Barb Justice <a href="mailto:bajust0@uky.edu">bajust0@uky.edu</a>	Pike	606-433-0327 1-800-716-7384 fax: 606-433-0440	Kentucky Homeplace P.O. Box 2243 (41502) 478 Town Mtn Road Pikeville, KY 41501
	Kristie Childers <a href="mailto:kchil2@uky.edu">kchil2@uky.edu</a>	Pike	606-432-1301 Fax: 606-432-1351	Kentucky Homeplace P.O. Box 2243 (41502) 1901 US Highway North Pikeville, KY 41501
	Billie Johnson <a href="mailto:billie.johnson@uky.edu">billie.johnson@uky.edu</a>	Floyd	606-377-6463	Kentucky Homeplace McDowell Professional Clinic Bldg. 9879 Rt. 122 McDowell, KY 41647
	Pollyanna Shouse <a href="mailto:pshou1@uky.edu">pshou1@uky.edu</a>	Wolfe Powell	606-668-7900 Fax: 606-666-4473	Kentucky Homeplace Wolfe County Courthouse PO Box 236 Campton, KY 41301

<b>SOUTHERN REGION</b>	<b>FHCA</b>	<b>COUNTY</b>	<b>TELEPHONE</b>	<b>ADDRESS</b>
Helen Collett 22728 Hwy 421 Hyden, KY 41749 1-888-220-3783 606-672-2262 Fax: 606-672-2741 <a href="mailto:collett@uky.edu">collett@uky.edu</a>  NOTE:  Estill, Jackson, and Whitley counties please call regional coordinator at number listed above	Michelle Ledford <a href="mailto:kmledf2@uky.edu">kmledf2@uky.edu</a>	Clay/ Jackson	606-599-1039	Kentucky Homeplace 76 Fayette Properties Manchester, KY 40962
	Lucinda Blair <a href="mailto:Lucinda.Blair@uky.edu">Lucinda.Blair@uky.edu</a>	Clay/ Jackson	606-599-1039	Kentucky Homeplace 76 Fayette Properties Manchester, KY 40962
	Nancy Brock <a href="mailto:nbroc2@uky.edu">nbroc2@uky.edu</a>	Bell	606-337-6886 Fax: 606-337-7183	Kentucky Homeplace Total Care 121 Virginia Ave Pineville, KY 40977
	Linda Thacker <a href="mailto:Linda.Thacker@uky.edu">Linda.Thacker@uky.edu</a>	Lee/Owsley/ Estill	606-464-2156 Fax: 606-464-2176	Kentucky Homeplace Lee County Courthouse P.O. Box 645 Beattyville, KY 41311
	Shirley Madrey <a href="mailto:smadr2@uky.edu">smadr2@uky.edu</a>	Harlan	606-574-9268 606-574-0239 Fax: 606-574-0384	Kentucky Homeplace 313 Central Street Harlan, KY 40831
	Paul Frederick <a href="mailto:pfred2@uky.edu">pfred2@uky.edu</a>	Knox	606-546-4175 Ext. 4065	Kentucky Homeplace 80 Hospital Way P.O. Box 10 Barbourville, KY 40906
	Helen Curry <a href="mailto:hscurr2@uky.edu">hscurr2@uky.edu</a>	Laurel	606-878-1950 Fax: 606-878-1598	Kentucky Homeplace 188 Dog Patch Trading Ctr London, KY 40741
	Kendall Morgan <a href="mailto:kendall.morgan@uky.edu">kendall.morgan@uky.edu</a>	Leslie	606-672-2262	Kentucky Homeplace 22728 Hwy 421 Hyden, KY 41749

Appalachia Community Cancer Network – Kentucky Region	<b>FHCA</b>	<b>COUNTY</b>	<b>TELEPHONE</b>	<b>ADDRESS</b>
	Courtney Barnes <a href="mailto:cpbarn2@email.uky.edu">cpbarn2@email.uky.edu</a>	Estill	(606) 723-2115 Ext 8177	Kentucky Homeplace Marcum Wallace Memorial Hospital 60 Mercy Court Irvine, KY 40336

<b>NORTHEAST REGION</b>	<b>FHCA</b>	<b>COUNTY</b>	<b>TELEPHONE</b>	<b>ADDRESS</b>
Deanna Jessie 122 S. Carol Malone Blvd Grayson, KY 41143 606-474-2605 1-888-223-2910 Fax: 606-474-2592 <a href="mailto:djess0@uky.edu">djess0@uky.edu</a>  NOTE:  Rowan County please call regional coordinator at number listed above.	TBH	Greenup	606-473-6496	Kentucky Homeplace Greenup Co. Health Dept PO Box 377 Greenup, KY 41144
	Teresa Judd <a href="mailto:tjudd2@uky.edu">tjudd2@uky.edu</a>	Bath Menifee Montgomery	606-674-2728 fax: 606-674-2729	Kentucky Homeplace 39 Cedar Creek Drive Owingsville, KY 40360
	Elizabeth Kelly <a href="mailto:ekell2@uky.edu">ekell2@uky.edu</a>	Lawrence/ Martin	606-638-1079	Kentucky Homeplace 122 Main Cross Ricky Skaggs Blvd Louisa, KY 41230
	Anita Salyers <a href="mailto:asaly2@uky.edu">asaly2@uky.edu</a>	Carter	606-474-2742	Kentucky Homeplace 122 S. Carol Malone Blvd Grayson, KY 41143
	Janet Kegley <a href="mailto:jkkegl2@uky.edu">jkkegl2@uky.edu</a>	Elliott Morgan	606-738-5927	Kentucky Homeplace Senior Citizens Building Main Street Sandy Hook, KY 41171
	Kim Sansom <a href="mailto:ksans2@uky.edu">ksans2@uky.edu</a>	Boyd	606-931-0765	Kentucky Homeplace Boyd Catlettsburg Sr Center 3015 Louisa Street Catlettsburg, KY 41129
	Judy Bailey <a href="mailto:jbail2@uky.edu">jbail2@uky.edu</a>	Johnson	606-789-4232	Paintsville Recreation /Community Center Kentucky Homeplace 232 Preston Street Paintsville, KY 41240
	Judy Bailey <a href="mailto:jbail2@uky.edu">jbail2@uky.edu</a>	Magoffin	606-349-8842 Fax: 606-349-8841	Lloyd M. Hall Community Center Church Street Salyersville, KY 41465

<b>Morgan County Initiative Grant</b>	<b>FHCA</b>	<b>COUNTY</b>	<b>TELEPHONE</b>	<b>ADDRESS</b>
	Samantha Adkins <a href="mailto:Samantha.Adkins@uky.edu">Samantha.Adkins@uky.edu</a>	Morgan	606-743-4005, Ext 220 Fax: 606-743-4002	Kentucky Homeplace 151 University Drive West Liberty, KY 41472
	Amanda Lykins <a href="mailto:Amanda.Lykins@uky.edu">Amanda.Lykins@uky.edu</a>	Morgan	606-743-4005, Ext 219 Fax: 606-743-4002	Kentucky Homeplace 151 University Drive West Liberty, KY 41472

<b>SOUTH CENTRAL REGION</b>	<b>FHCA</b>	<b>COUNTY</b>	<b>TELEPHONE</b>	<b>ADDRESS</b>
Beth Wells P.O. Box 1949 (42142) 119 Park Avenue Glasgow, KY 42141  270-659-2893 1-800-890-6368 Fax: 270-659-0456  <a href="mailto:bwells2@uky.edu">bwells2@uky.edu</a>	Sharon Cherry <a href="mailto:scher2@uky.edu">scher2@uky.edu</a>	Edmonson  Hart	270-597-2246 1-800-507-2132	Kentucky Homeplace 221 Mammoth Cave Rd Brownsville, KY 42210
	Peggy Gillock <a href="mailto:pgilo2@uky.edu">pgilo2@uky.edu</a>	Allen  Simpson	270-237-3826	Kentucky Homeplace 311 North 3 <sup>rd</sup> Street Scottsville, KY 42164
	Velma Koostra <a href="mailto:Velma.Koostra@uky.edu">Velma.Koostra@uky.edu</a>	Warren	270-781-7923	Kentucky Homeplace P.O. Box 70043 1700 Patrick Way, Suite B, Room 3 Bowling Green, KY 42102
	Janice Compton <a href="mailto:jcomp2@uky.edu">jcomp2@uky.edu</a>	Monroe  Metcalfe	270-487-9354	Kentucky Homeplace PO Box 306 512 West 4th Street Tompkinsville, KY 42167
	Lisa Lack <a href="mailto:mlack4@uky.edu">mlack4@uky.edu</a>	Logan	270-726-8350  Fax: 270-726-8027	Kentucky Homeplace Logan Health Dept 151 South Franklin Russellville, KY 42276
	Lisa Lack <a href="mailto:mlack4@uky.edu">mlack4@uky.edu</a>	Butler	270-526-6267	Kentucky Homeplace Ashley Plaza Suite D9 811 Main Street Morgantown, KY 42261
	Jeanen Williams <a href="mailto:jwill6@uky.edu">jwill6@uky.edu</a>	Barren	270-659-2053	Kentucky Homeplace P.O. Box 1949 (42142) 119 Park Avenue Glasgow, KY 42141

<b>WESTERN REGION</b>	<b>FHCA</b>	<b>COUNTY</b>	<b>TELEPHONE</b>	<b>ADDRESS</b>
Sherry Morris Marshall Co. Courthouse P.O. Box 378 1101 Main Street Benton, KY 42025 270-527-4350 1-800-862-0603 Fax: 270-527-4352  <a href="mailto:smorr5@uky.edu">smorr5@uky.edu</a>	TBH	Fulton Hickman	270-472-3674	Kentucky Homeplace 510 Mear Street Fulton, KY 42041
	Pamela Hamilton <a href="mailto:pahami3@uky.edu">pahami3@uky.edu</a>	McCracken	270-443-9576 Fax: 270-443-9577	Kentucky Homeplace 1524 Park Ave Paducah, KY 42003
	Mary Beth Rohrer <a href="mailto:mbrohr2@uky.edu">mbrohr2@uky.edu</a>	Graves	270-251-0153	YMCA Building 915 North 15 <sup>th</sup> Street P.O. Box 575 Mayfield, KY 42066
	Tessa Vail <a href="mailto:tcturn2@uky.edu">tcturn2@uky.edu</a>	Marshall	270-527-4351 Fax: 270-527-3922	P.O. Box 378 1101 Main Street Benton, KY 42025
	Carla Gray <a href="mailto:cgray0@uky.edu">cgray0@uky.edu</a>	Calloway	270-767-9829	Calloway Co Health Center 701 Olive Street P.O. Box 1115 Murray, KY 42071
	Angelic Carpenter <a href="mailto:astor2@uky.edu">astor2@uky.edu</a>	Ballard Carlisle	270-335-3358	Ballard County Courthouse P.O. Box 318 132 North 4 <sup>th</sup> Street Wickliffe, KY 42087
	Jacqueline Anderson <a href="mailto:jackie.anderson@uky.edu">jackie.anderson@uky.edu</a>	Christian Trigg	270-886-2887 Fax: 270-886-3135	Kentucky Homeplace St. Luke Free Clinic 408 W. 17th Street Hopkinsville, KY 42240
	Cynthia Phillips <a href="mailto:crphil3@uky.edu">crphil3@uky.edu</a>	Livingston Crittenden	270-928-3321	Livingston Co Health Dept 124 State Street P.O. Box 128 Smithland, KY 42081
	Melissa Wynn <a href="mailto:mwynn2@uky.edu">mwynn2@uky.edu</a>	Lyon Caldwell	270-388-0044	Lyon Co Health Dept P.O. Box 96 Eddyville, KY 42038
	Jerrell Rich <a href="mailto:jmcco2@uky.edu">jmcco2@uky.edu</a>	Webster Union	270-664-2480	Trover Clinic Building 9086 State Rt. 132 West Clay, KY 42404